



COMMONWEALTH of VIRGINIA

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To: DBHDS Licensed Providers

From: Jae Benz, Director, Office of Licensing

Cc: Heather Norton, Deputy Commissioner, Community Services
Dev Nair, Assistant Commissioner, Division of Provider Management

Date: June 4, 2026

Subject: New BHR Services Displayed in CONNECT

Purpose:

This memo informs providers that certain new Behavioral Health Redesign (BHR) services may appear in CONNECT due to required system updates; however, these services are not yet active for licensure, and related applications or modifications cannot be processed at this time. Please know that the appearance of these services in our CONNECT system reflects our efforts to be prepared for the implementation once the timeline becomes clear in the final published budget.

At this time, the Commonwealth has not finalized implementation guidance or established an official effective date for these services. As a result, the Office of Licensing (OL) is unable to process applications or service modifications for these service types at this time. Providers shall not submit applications or service modifications for these services until further guidance is issued. **Any applications submitted for services that are not yet active will be withdrawn by the OL.** Additional information will be distributed through Constant Contact as implementation timelines and guidance become available.

Providers are strongly encouraged to ensure they subscribe to OL's Constant Contact distribution list to receive future updates and communications. Click the following link to subscribe: [OL Constant Contact List](#)